

Iredell County Detention Center Upgrades from PIPE to Mobile for Real-Time Rounds Data



Iredell County Detention Center in North Carolina.

The Challenge

Lack of Visibility into Real-Time Checks Compliance

Iredell County Detention Center was using the traditional GUARD1 PIPE system which, while reliable for location checks, offered more limited functionality. They needed a more innovative solution that could provide real-time monitoring capabilities and help minimize liability as they moved into their newly expanded facility. With their bed capacity nearly doubling from 277 to 501, they required a more robust solution to manage their growing operations.

The Outcome

Real-Time Safety Checks and Comprehensive Documentation

With GUARD1 Mobile, Iredell County Detention Center gained real-time tracking capabilities that eliminated the anxiety of waiting to download data after incidents. The system now automatically alerts supervisors via email about late or missed checks, allowing for immediate intervention and accountability. The facility has successfully implemented the system for various functions including wellness checks, location checks, roll calls, special watches, and more.



Location
North Carolina

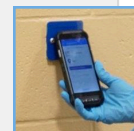


ADP
501



GUARD1 User Since
2018

Products They Use



SuperMAX

What Iredell County Detention Center Uses GUARD1 for:



Safety/Welfare Checks



Special Watch Cells



Location Checks



Roll Call & Headcounts



Observations

"We use GUARD1 for location checks, roll call, and special watches. You can set parameters on the tabs themselves, which is pretty cool. In North Carolina, we're bound by four times an hour checks, no more than 20 minutes apart for special watches. The system interfaces with our JMS system, so I can see all inmates in the jail and individually document what's happening with each one.

If that particular inmate's on special watch, we can record specific observations like 'sitting on the bench' or other detailed documentation. If something happens, we can roll back the data and verify what they were doing, and the cameras will match that as well.

The capabilities of the application are vast. You can document handouts, meals, razors—and track exactly who received what. Our state inspectors like facilities that use GUARD1, and they tell us the GUARD1 reports are much easier to read compared to other mobile tracking solutions."

-- Captain Richard Adams